



In the Name of God, the creator of soul and wisdom

RMRC-LQP-100-A

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### **Razi Metallurgical Research Center Quality Policy**

The quality policy of Razi Metallurgical Research Center is **“continual offering of high quality products and services at highly competitive prices to its customers.”**

The basis for realization of this policy is the fundamental and value-based commitment of the Center to continual improvement, communications, existence of teamwork culture and honesty about the principles of our activities. Plans for continual improvement of activities and advancement of services to customers are regarded as the main factors. Moreover, implementation of this quality policy in all processes of the Center shall be carefully emphasized.

The management of the Center is absolutely certain that all directors, managers and personnel of the Center have fully comprehended this quality policy and by considering the following guidelines endeavor to do their best in their everyday activities to realize this quality policy:

- **creating a peaceful environment filled with a sense of cooperation;**
- **trying to increase the Organization’s efficiency;**
- **satisfying the needs and requirements of the customers;**
- **fulfilling the requirements of national and international standards as requested by the customers and the Center;**
- **meeting the requirements of laws and regulations; and**
- **determining the quality objectives at all levels of the Organization based on the contents of this quality policy.**

**Yahya Jaferian  
Managing Director**